







# **CASE STUDY:**

# **Project Management Solution**

Consultis Program Manager Successfully Oversees Comprehensive Project at Tyco Safety Products, Ensuring Data Security, Integrity and Availability

## The Client

Tyco Safety Products, a \$3 billion division of Tyco International, designs, manufactures and sells electronic security, life safety and fire suppression products.

# The Challenge

With its North American Data Center located in hurricane-prone Southeast Florida, Tyco Safety Products needed a way to avoid business disruption and ensure the security, availability and integrity of its information in the event of a powerful storm. While a comprehensive project was initiated, Tyco needed external resources with specialized expertise to implement the plan.

## The Solution

Based on its proven track record of providing top tier IT consultants since 2005, Consultis was engaged to deliver a team of consultants to see the project through from start to finish. The Consultis Program Manager worked with the client to detail the project's scope and resources, made certain the program stayed on track, and briefed management weekly and corporate executive sponsors quarterly. "The Program Manager formalized the project for us, assessed the risks, kept everyone on track and on task," said Sharon Moura, VP, Global Information Technology at Tyco Safety Products. "Because he had both strong program management skills and technical expertise, he was able to bring the team together and made sure they all understood what they had to do."

"This project came in on time and significantly under budget," concluded Sharon Moura, VP, Global Information Technology, Tyco Safety Products. "It not only exceeded our expectations, we are confident we will bring our recovery times even lower in the future."

# Consultis Fast Facts

- Headquartered in Boca Raton, Florida with offices in Tampa and Orlando; San Antonio and Dallas, Texas; and Minneapolis, Minnesota
- The Consultis ProveIT Validation Center includes more than 400 IT talent assessments, including .NET, Java, Microsoft, Unix, PeopleSoft, Oracle, SAP, Visual C++ and more
- The Consultis interview-toplacement ratio is five points above the staffing industry standard (Consultis = 31%: Staffing Industry = 26%)
- 96% of all projects Consultis consultants work on finish on time and on budget
- Consultis has a national database of more than 150,000 screened and skilled IT candidates
- Consultis utilizes a proprietary E-submit candidate profile, which gives rich candidate experience and background data in a unique, highly informative and easy-to-read format

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### The Result

The data center project was successfully completed. All deliverables were accomplished, all risks were mitigated, all funding was accounted for and capital funds not required were released from the program. Among the project deliverables:

- ▲ The U.S. data center was updated: three SANs were replaced, 200 Windows physical servers were moved to new virtual servers, and existing HP Superdome (UNIX) was updated
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- ▲ A new data center was built in Quebec, Canada with back-up power generators and network connectivity; continuous data replication was implemented between the two
- ▲ Applications supporting three strategic business units were moved from the U.S. data center to the Canadian data center to balance the load between the two
- ▲ Recovery time dropped from 96 hours to 8 hours, and a one hour recovery point objective

Tyco Safety Products was extremely impressed with the quality and diligence of the Consultis professionals. "These consultants became a part of our team," said Moura. "They were personally invested in the project's success and worked so well with our team. They brought to us the program and project management experience and skills we needed."

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To learn more about Consultis and our proven record of IT staffing excellence, call 1-800-ASK-COMP or visit www.consultis.com.



The Consultis team is dedicated to the success of the clients we serve and the IT professionals with whom we work. Contact the location nearest you to learn more about our exceptional IT talent and career opportunities:

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- ▲ In Florida, Consultis is proud to be awarded a Florida State Term contract #15-973-561-R
- ▲ Consultis is proud to be a GSA Contract Holder #GS-35F-0243T



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